

## LibertyHK - Liberty Health Club App

Manage your policies and the claims on the go

### Benefits at a Glance

-  Inpatient e-claim service limit up to HK\$10,000
-  Outpatient e-claim service limit up to HK\$10,000
-  Pre-assessment and Cashless Hospitalisation Services
-  Upload supplementary documents
-  Search for network doctors
-  Manage multiple policies simultaneously
-  Easy access to App for dependents
-  Fuss-free claims process and tracking

Download Our Mobile App Now –  
Paperless and Faster Claims Experience



# Liberty HK – Liberty Health Club App



## Inpatient e-claim service limit up to HK\$10,000

Enjoy new inpatient e-claim experience through our LibertyHK – Liberty Health Club App ([Android](#) | [iOS](#)) anytime, anywhere in minutes. This simpler and faster inpatient e-claim service accepts up to HK\$10,000, including Advance Lab. Test, Day Surgery and Hospitalisation. ([More information and detailed steps](#))



## Outpatient e-claim service limit up to HK\$10,000

Outpatient e-claim service limit has been upgraded from HK\$3,000 to HK\$10,000 per claim. You can submit your General Physician and Dental claims through our LibertyHK – Liberty Health Club App ([Android](#) | [iOS](#)) at your fingertips. ([More information and detailed steps](#))



## Pre-assessment and Cashless Hospitalisation Services

Inpatient Pre-assessment and Cashless Hospitalisation Services have been extended to ALL health products since Dec 2021. Pre-assessment Service helps you master a better medical expenses budget before receiving your medical treatment. Cashless Hospitalisation offers you hassle free arrangement before you are being hospitalised, so you could stay focus on your recovery. ([More information](#))



## Upload supplementary documents

To facilitate the approval process, our members can upload their supplementary documents through our Liberty HK – Liberty Health Club App ([Android](#) | [iOS](#)) for pending and rejected inpatient e-claims. Saving the administration time and cost.



## Search for network doctors

You can easily find, contact, and get directions to the doctors that your policy covers.



## Manage multiple policies simultaneously

Manage multiple policies simultaneously in one consolidated view.



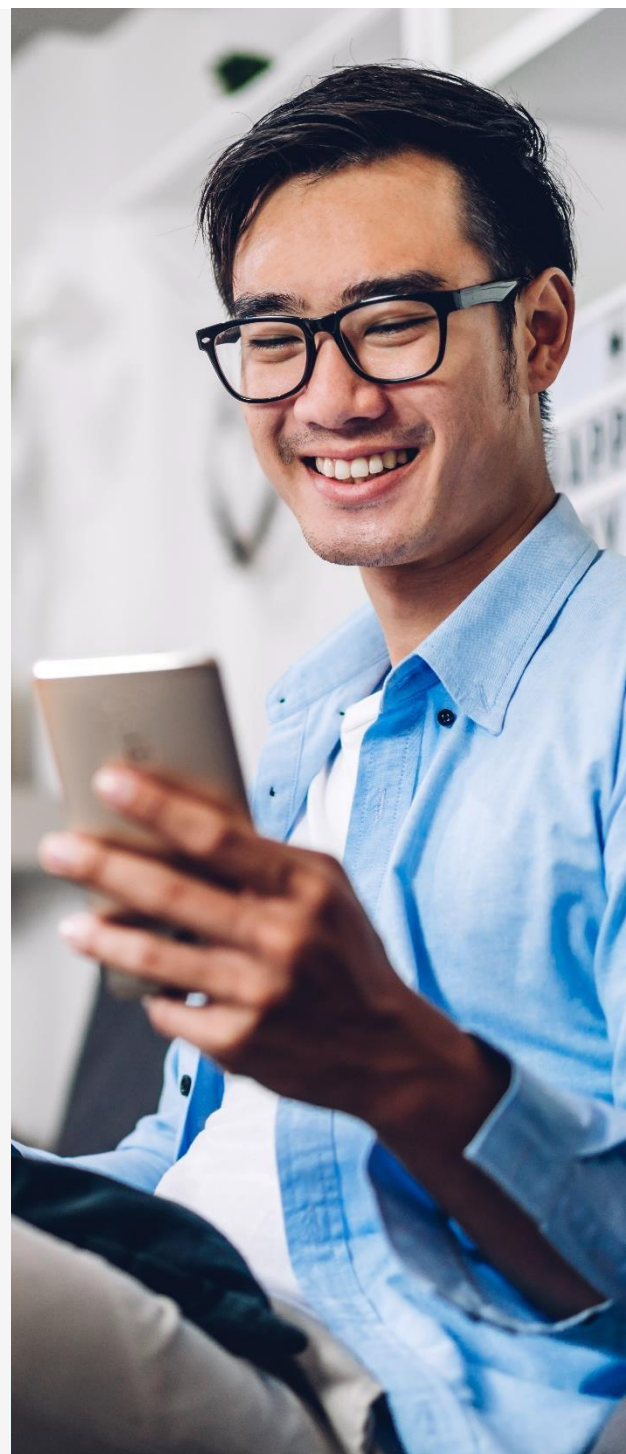
## Easy access to App for dependents

Your dependents can access the Liberty HK – Liberty Health Club App ([Android](#) | [iOS](#)) with their personal login.

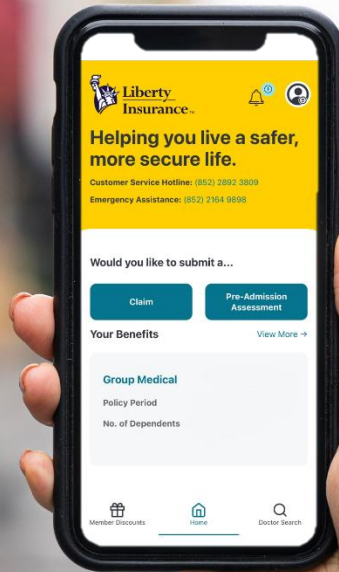


## Fuss-free claims process and tracking

Submitting claims can be done in under 1 minute with tracking of your claim status right on the home screen.



For any queries, please reach our Customer Hotline 2892 3809 for details.



## 利寶寶康會應用程式

讓您更輕鬆管理您的保單 及索賠

### 服務特點



住院項目電子索償限額高達 10,000 港元



門診項目電子索償限額高達 10,000 港元



入院前評估及住院免繳費服務



上傳補充文件



網絡醫生搜尋



同時管理多份保險計劃



家屬可透過應用程式輕鬆使用服務



簡單快捷的索償流程及追蹤

立即下載我們的手機應用程式 –  
無紙化及更快捷的索償體驗







## 住院項目電子索償限額高達 10,000 港元

現在您可以隨時隨地透過利寶實康會應用程式 ([Android](#) | [iOS](#)) 遞交住院相關索償，過程只需數分鐘。此項更簡單快捷的住院電子索償服務接受高達 10,000 港元的索賠，包括診斷成像檢測、日間手術及住院治療。(詳細資料及步驟)



## 門診項目電子索償限額高達 10,000 港元

每宗門診電子索償服務限額已由 3,000 港元提升至 10,000 港元。您可以隨時透過我們的利寶實康會應用程式 ([Android](#) | [iOS](#)) 提交您的門診和牙科索償。(詳細資料及步驟)



## 入院前評估及住院免繳費服務

入院前評估及住院免繳費服務已於 2021 年 12 月延伸至所有醫療保險產品。入院前評估服務有助您於接受治療之前更容易掌握醫療費用預算。住院免繳費服務能在您入院前提供辦妥住院費用的貼心安排，讓您安心專注康復治療。(詳細資料)



## 上傳補充文件

為了更簡化審批流程，實康會成員可透過利寶實康會應用程式 ([Android](#) | [iOS](#)) 為「待處理」或「拒絕」住院索償個案上傳補充文件。省卻行政程序及費用。



## 網絡醫生搜尋

您可以輕鬆搜尋您的網絡醫生，並顯示診所地址、聯絡電話及地圖。



## 同時管理多份保險計劃

在一個版面同時管理多份保險計劃。



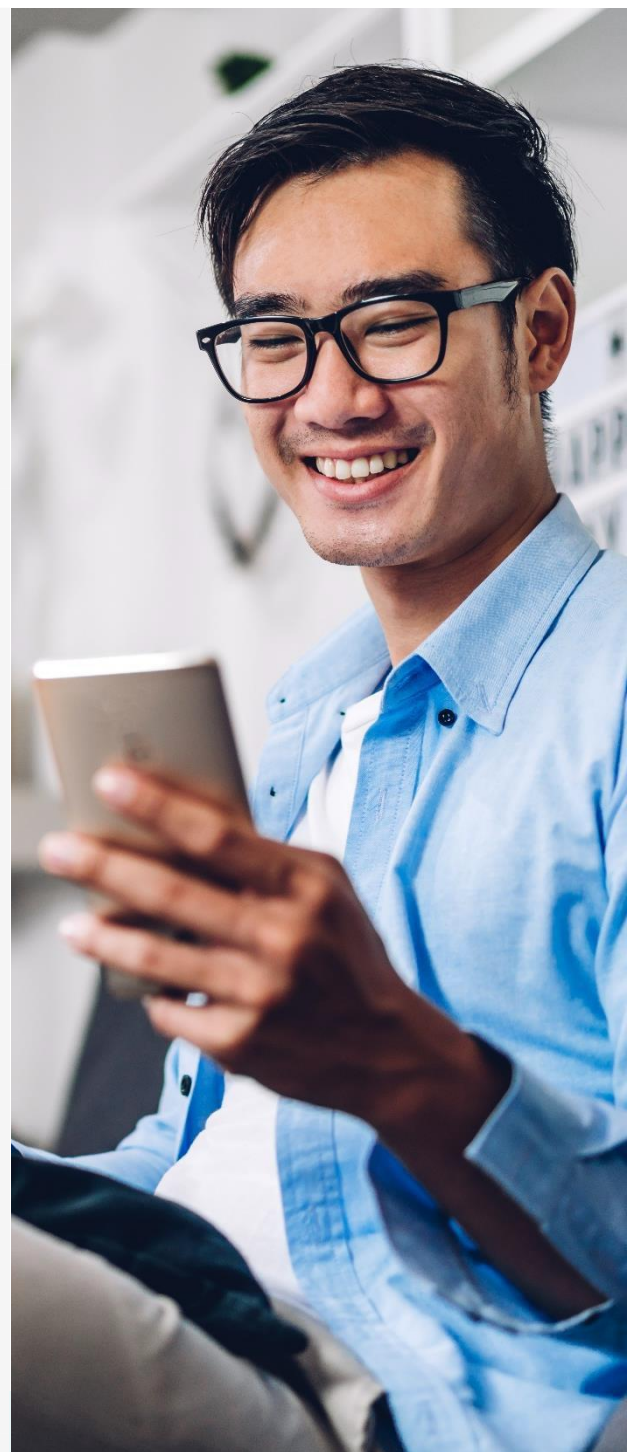
## 家屬可透過應用程式輕鬆使用服務

您的家屬只需使用他們的個人登入資料便可以使用利寶實康會應用程式 ([Android](#) | [iOS](#))。



## 簡單快捷的索償流程及追蹤

少至一分鐘就能完成索償申請，並可透過應用程式的主頁面查閱您的索償狀況。



如有任何查詢，歡迎致電我們的客戶服務熱線 2892 3809 以了解更多詳情。