

# What Liberty new advanced service platforms offering to you



Our Liberty HK app and online services portal bring you the convenience of managing your policies and submitting claims on the go. Experience for our insurance add-on services.

## Liberty HK App

### Paper-free claims process and tracking

Applicable to all outpatient claims including dental claims submission below HK\$3,000. You can submit medical claims anytime anywhere on your smartphone under 1 minute with tracking of your claim status right on the home screen. All claims records will be available in the app for 2 years from consultation or treatment date.

### Manage multiple policies simultaneously

Manage multiple policies simultaneously in one consolidated view.

### Search for Doctors

You can easily find, contact and get directions to the doctors that your policy covers.

### Easy access to app for dependants

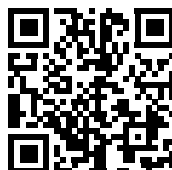
Your dependents can access the Liberty HK app with their personal login.



Scan the QR code and download our Liberty HK app to start your experience.

For any problems logging in our app, please contact life.medical@libertymutual.com.hk with your name and account email address. We are more than happy to assist you.

## EasyClaim online portal



You could also submit your outpatient medical claims through our EasyClaim online portal - <https://easyclaim.libertyinsurance.com.hk>.

EasyClaim is an online portal that allows you to submit an outpatient medical claim using a laptop, desktop, tablet, or mobile phone. You can submit outpatient claims anytime, anywhere in minutes. Claims payment can be settled in as little as 3 days.

## 利寶為您帶來 全新優化服務 平台服務

你可以隨時隨地透過我們的利寶寶康會應用程式或網上服務平台管理保單及提交索賠，體驗嶄新增值服務。

## 利寶寶康會應用程式

### 無紙化服務及追蹤索賠流程

應用程式索償服務適用於所有低於港幣3,000的門診項目及牙科索償。你可以隨時隨地透過智能電話遞交醫療索償，過程可短至一分鐘，並可以透過主頁面即時查閱索償狀況。應用程式中的所有索償紀錄會從諮詢日期或治療日期起計保留兩年。

### 同時管理多份保險計劃

一個賬戶可同時管理多份保險計劃。

### 搜尋網絡醫生

您可以輕鬆找尋您的保險計劃承保的網絡醫生的聯絡方法及地址。

### 透過應用程式查閱家屬保單

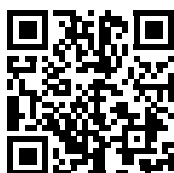
您只需透過個人賬戶登入應用程式即可以查閱您的家屬保單資料及狀況。

掃描以下QR Code下載利寶寶康會應用程式開始您的體驗。



若登入應用程式有任何疑問，請將您的姓名及登記用戶時使用的電郵地址發送至 [life.medical@libertymutual.com.hk](mailto:life.medical@libertymutual.com.hk)。我們非常樂意為您提供協助。

## EasyClaim 網上索償系統



您亦可以透過我們的 EasyClaim 提交門診醫療索賠 - <https://easyclaim.libertyinsurance.com.hk>。

EasyClaim為一網上索償系統。無論閣下是使用筆記本電腦、桌上型電腦、平板電腦或手機，您都可以透過EasyClaim網上索償系統提交門診醫療索賠。只需幾分鐘即可隨時隨地提交門診索賠。完成整個程序，短至三天即可收到賠償。